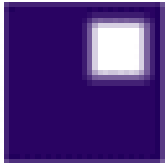
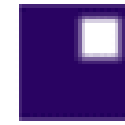


What can client's expect of UK
contractors today?



**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE

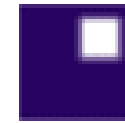


**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE

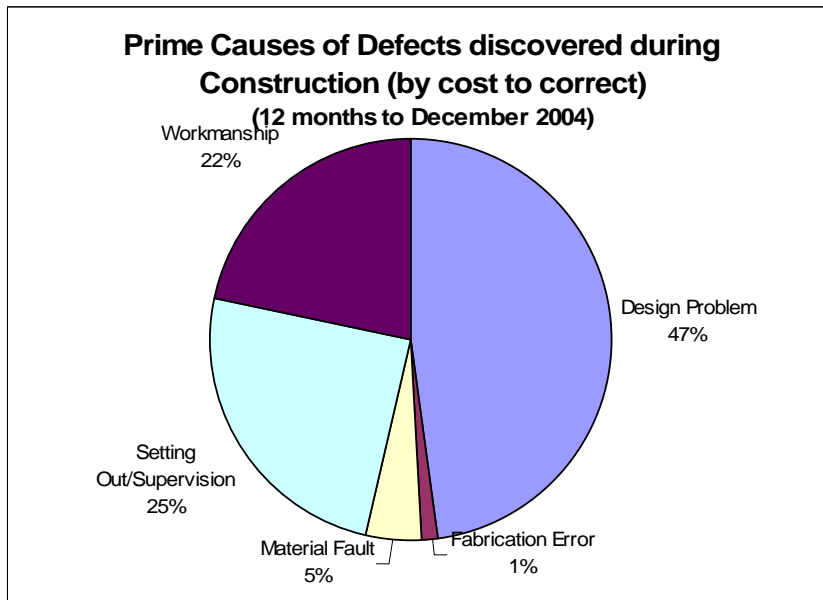
As standard....



- Performance Measurement
- Lean Construction
- Supply Chain Management

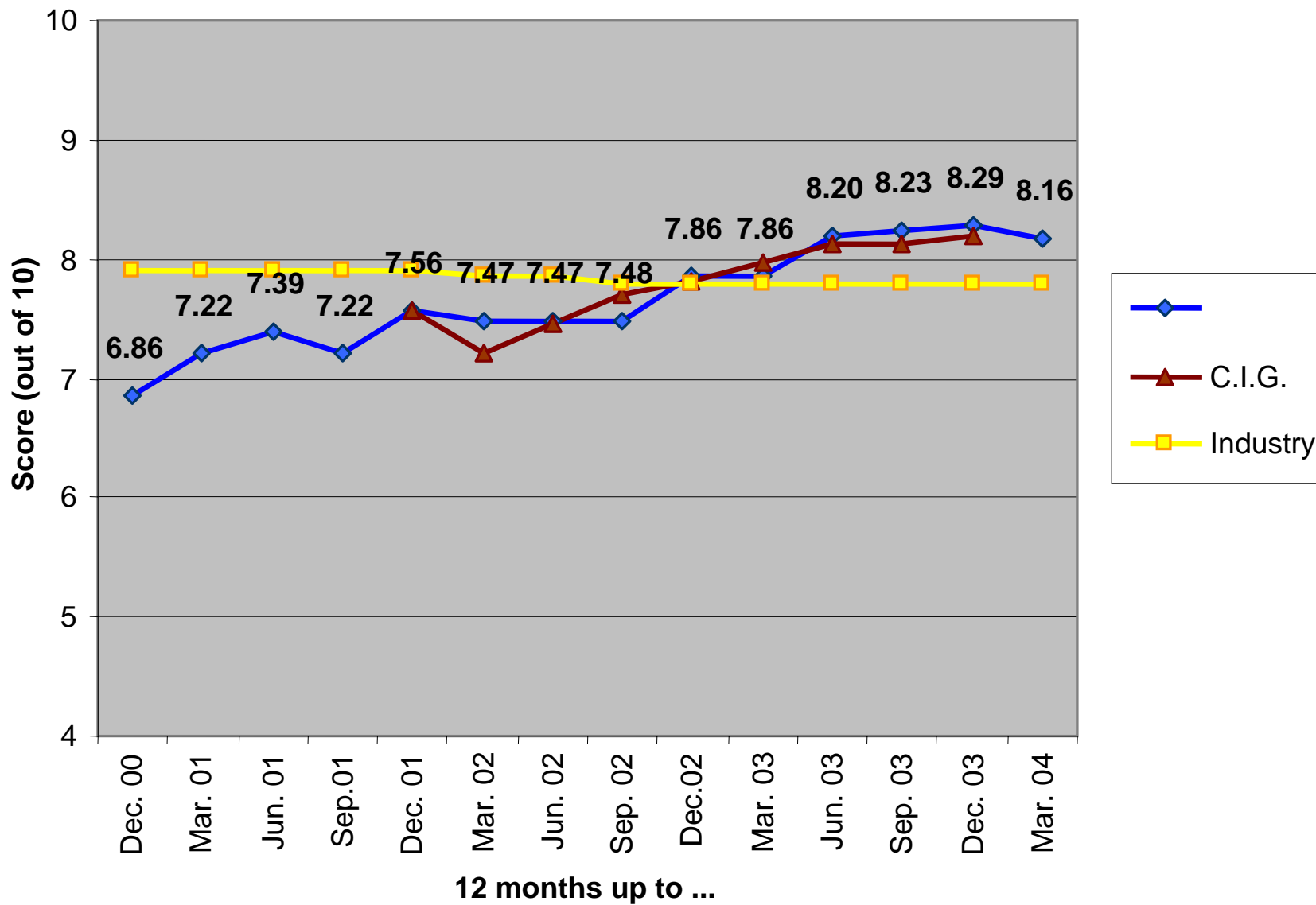


Performance Measurement



- Customer Surveys
- Benchmarking clubs
- Continuous Improvement
- Linked to Profit

Client Satisfaction - Trend

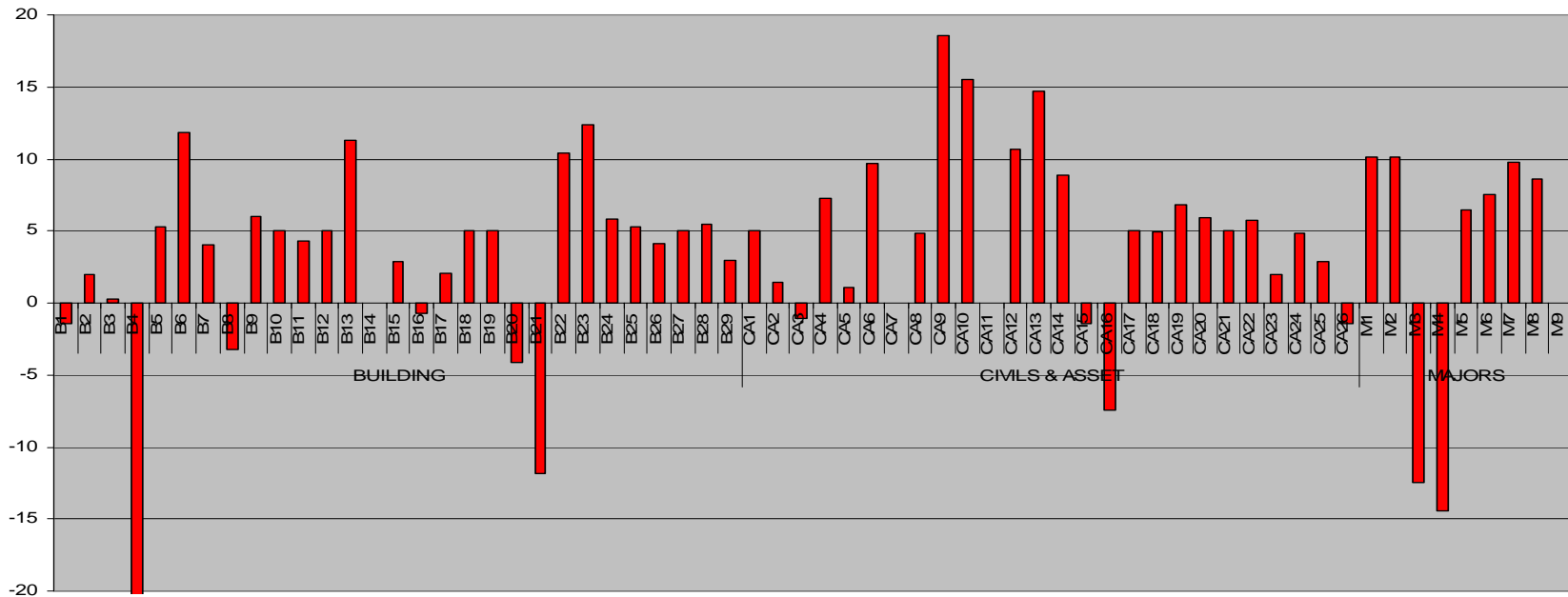


Pre – IBP



Project Margins – Mar 2002

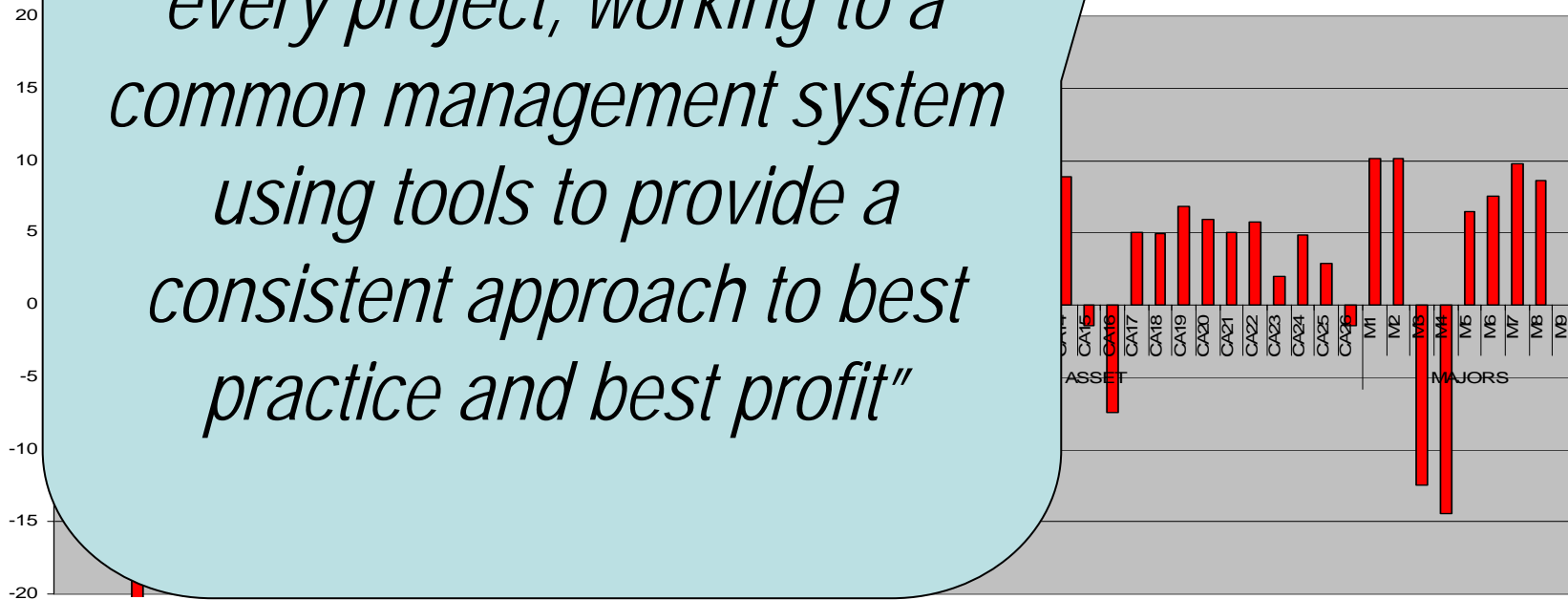
PROJECT MARGINS - MARCH 2002



Pre – IBP



"To have a skilled team on every project, working to a common management system using tools to provide a consistent approach to best practice and best profit"

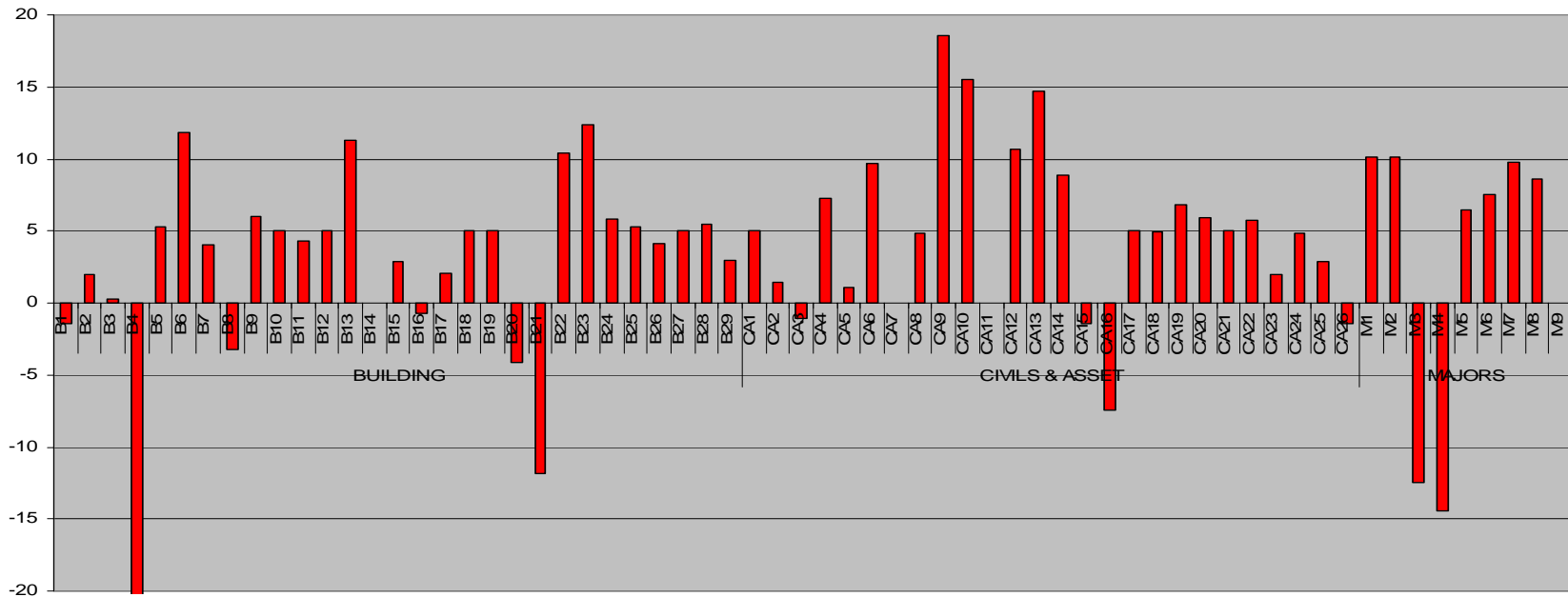


Pre – IBP



Project Margins – Mar 2002

PROJECT MARGINS - MARCH 2002

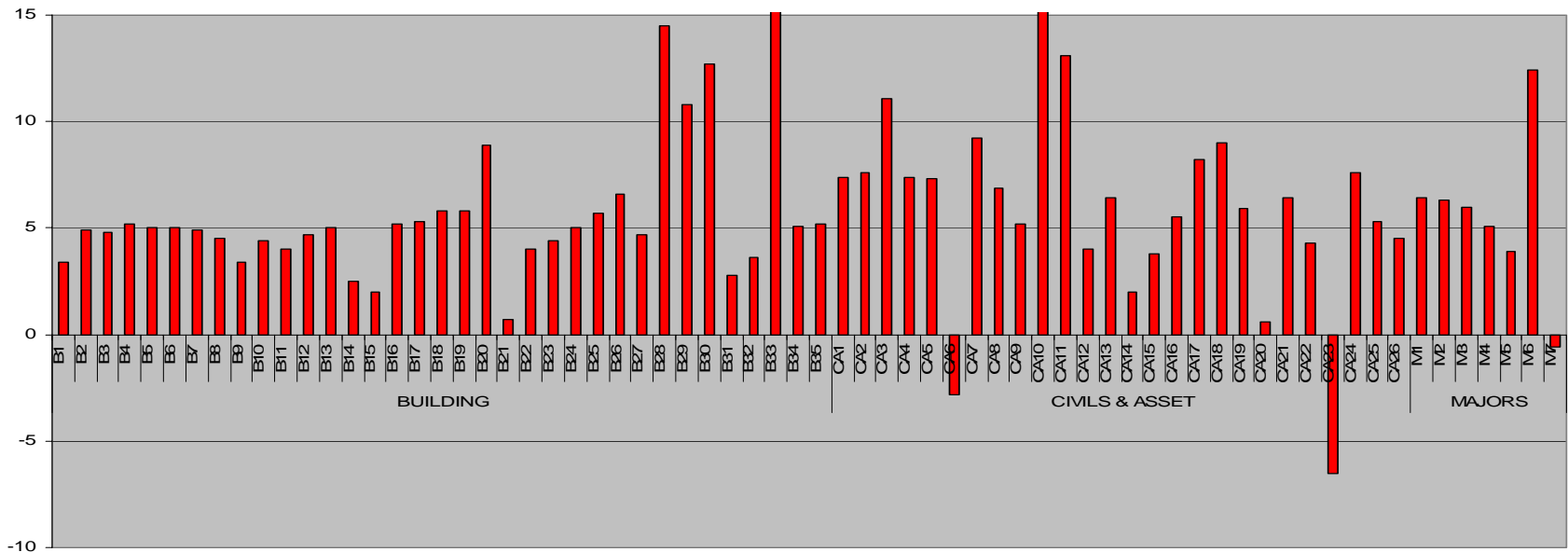


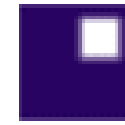
Post - IBP



Project Margins – Dec 2004

PROJECT MARGINS - DECEMBER 2004



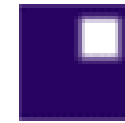


**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE

Lean Construction



- Systems & Production thinking
- 'The beat of demand'
- Last Planner
- Integrated Supply Team



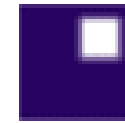
**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE

Lean Construction

*"A way to do more & more
with less & less whilst
providing Customers with
exactly what they need"*



S & Production thinking
'eat of demand'
anner
ted Supply Team



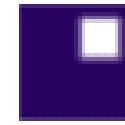
Construction
Clients' Group
CONSTRUCTING EXCELLENCE

Lean Construction



- Systems & Production thinking
- 'The beat of demand'
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- Integrated Supply Team

*" We can't bear
waste"*



**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE

Supply Chain Management



- Preferred Suppliers
- 360 Performance Measurement
- Annual WOF
- Shared technology
- Joint training

Infomace:

or:

Engine:
Web Pages

cts
panies
le
(via Google)

anced Search...

& FAQs

Supply Chain Performance

Search for a Company

Enter the name of the company below...

Example:

*Typing "Ruddy" will return Ruddy Limited, whilst
typing just "Rud" will return Ruddle Wilkinson
Architects and Ruddy Limited.*

Supply Chain Performance

To view Trade Contractor performance, search for a Company and then select their company report

Alternatively, to see performance charts for all the official Preferred Suppliers, [click here](#).

- To see the overall performance of Mace's Preferred Suppliers, [click here](#)
- To see the overall performance of all of Mace's suppliers, [click here](#)


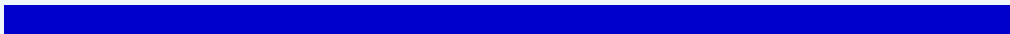







Supply Chain Performance - Preferred Suppliers' Performance

The following table shows the overall performance of Mace's preferred suppliers, based on their contract package scores.

The numbers in italics on the right handside of the table show the number of scored packages used to calculate a company's overall score. In general, a higher number will indicate a more reliable overall performance score.

A summary is included at the end of the page that shows the number of companies in each performance band (Excellent/Good/Average/Poor).

To see the overall performance of all of Mace's suppliers, [click here](#).

Hr.	Company	Overall Performance	
1	Bene Plc	 100%	<i>1</i>
2	Hoist-It Services Li	 100%	<i>1</i>
3	John F Hunt Demoliti	 96%	<i>1</i>
4	Permasteelisa (UK) L	 92%	<i>1</i>
5	Westbond Limited	 91%	<i>2</i>
6	Construction & Manag	 90%	<i>3</i>
7	May Gurney Geotechni	 89%	<i>1</i>
8	Cementation Foundati	 88%	<i>2</i>
9	Felix UK Limited	 88%	<i>1</i>

